

2023

ANNUAL REPORT



“The way you see people
is the way you treat them,
and **the way you treat them
is what they become.**”

JOHANN WOLFGANG VON GOETHE

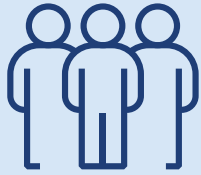
*At Catholic Charities, we see the face
of God in the people we serve.*





Those We Serve

Individuals Served



100,035

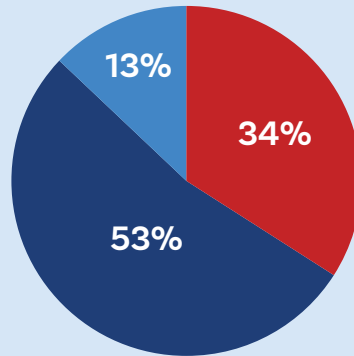
Including



644

Veterans Served

Age



■ Youth (Under 18)
 ■ Adults (18-64)
 ■ Seniors (65+)

Service Providers

971

Employees

184

Volunteers



34 Parishes in the Diocese Partner With Us

77,238 Served

Meet basic needs and close emergency financial gaps.

97,152 Served

Increase access to nutritious food.

7,830 Served

Increase access to stable, affordable housing.

6,323 Served

Prevent/end homelessness or reduce harm for people experiencing homelessness.

9,167 Served

Increase access to healthcare and improve physical and mental well-being.

5,227 Served

Welcome and integrate immigrants, refugees, and asylees.

7,329 Served

Facilitate recovery or reduce harm from addiction and serious mental illness.

2,402 Served

Cultivate children's emotional and intellectual development.

4,407 Served

Promote strong family functioning.

3,137 Served

Improve quality of life for individuals with physical and neurodevelopmental disabilities.



Bishop Lucia's Message

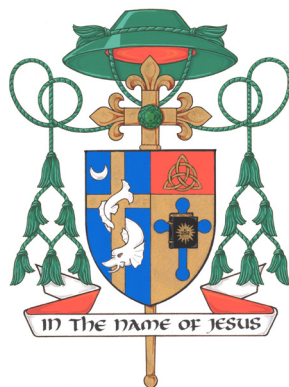


Dear Friends in Ministry,

As we look back on the year and the wonderful works that have been accomplished, it brings me great comfort to know that Catholic Charities throughout the Diocese of Syracuse is meeting the needs of so many each day. Through food pantries, warming centers, refugee services, emergency assistance, elderly programming and services, parent education, family services, and so many other programs, Catholic Charities is serving the needs of the most vulnerable, and for that we are incredibly grateful.

All of this is made possible by the remarkable kindness of the benefactors that contribute so generously to Catholic Charities throughout our seven counties that make up the Diocese of Syracuse. Thank you to all who have supported and continue to support this important work with your time, talent and treasure. It is through you and these good works that we see Jesus in our midst each day.

Be assured of my prayers and please pray for me in my service to the Diocese of Syracuse. May God's grace and peace be with you.



In the Name of Jesus,

Most Reverend Douglas J. Lucia
Bishop of Syracuse



Chief Executive Officer's Message



Dear Friend,

The year 2023 can be summed up in one word: Centennial!

Catholic Charities of the Roman Catholic Diocese of Syracuse celebrated its 100th Anniversary in 2023, which was a year filled with social media posts, videos, interviews, and tributes to the excellent work Catholic Charities has done over the last century. From the moment Bishop Curley conceived of an organization to perform the charitable works of the church to today, Catholic Charities has answered the call to serve those members of our community who are most vulnerable and in greatest need. However, it is much more than just providing services. It is also extending compassion, care, and love in a manner that unequivocally conveys the dignity and respect we have for every person we encounter at Catholic Charities.

Human suffering, in all of its forms, is a constant in our world. The past ten decades have offered their own versions of this suffering, from the impact of the Great Depression where unidentified infants were left at the doorstep of Catholic Charities' House of Providence and cared for by the Sisters of Mercy, to the most recent war in the Ukraine where hundreds of Ukrainians made their way to Syracuse and found help at Catholic Charities. Where you find suffering, you will also find Catholic Charities, working with community partners, to ease that suffering.

I want to take this opportunity to acknowledge and thank our Catholic Charities leadership and staff across the Diocese of Syracuse, our local Area Boards of Directors, our Trustees, and Bishop Lucia for their support of our mission while providing exemplary governance. I also want to thank our volunteers and donors who invest their time and resources in advancing the common good for all citizens and especially those in need. Finally, I want to thank the 100,000 people we serve every year at Catholic Charities for their willingness to allow us into their lives. Their journey becomes our journey and we are all better for it.








Sincerely,

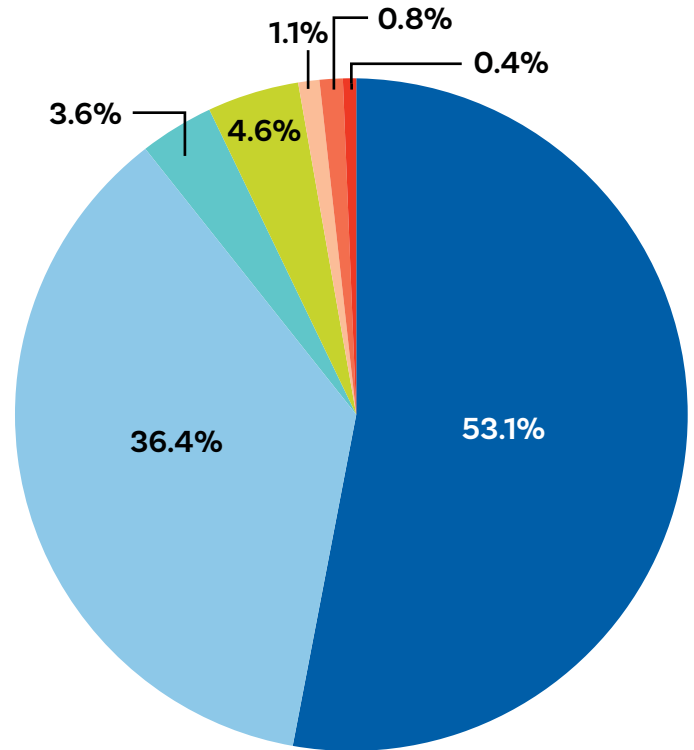
Michael F. Melara
Chief Executive Officer

2023 Financial Summary








From audited financial statements for the year ended December 31, 2023, excluding non-cash depreciation expense (*in millions*).

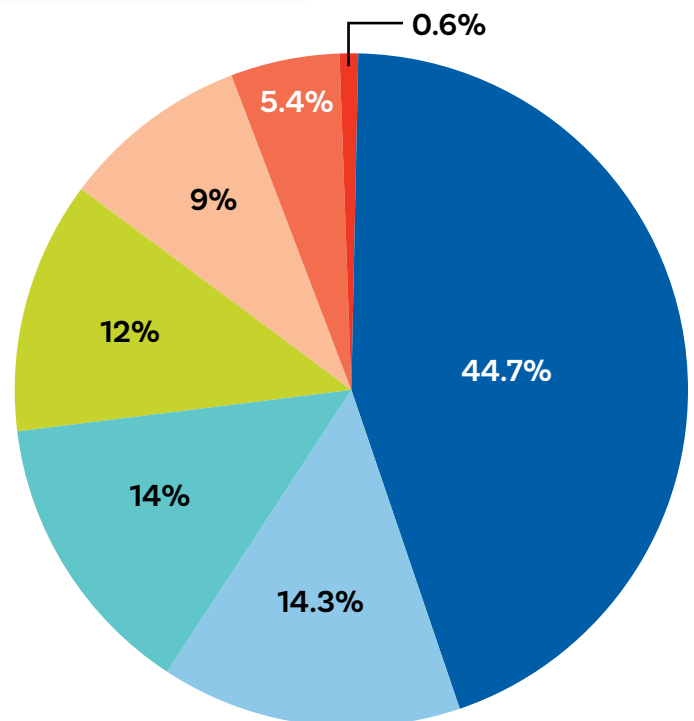
OPERATING SUPPORT

	Government Funding	\$38.2 M
	Program Service Fees	\$26.2 M
	Management, Rental & Investment	\$2.6 M
	Contributions, Bequests & In-Kind Donations	\$3.3 M
	United Way	\$0.8 M
	Diocesan Support	\$0.6 M
	Special Events	\$0.3 M
	Total	\$72 M



OPERATING EXPENSES

	Residential Services	\$32.4 M
	Mental Health Services	\$10.4 M
	Children & Family Services	\$10.1 M
	Administrative Services	\$8.7 M
	Refugee Services	\$6.5 M
	Other Program Services	\$3.9 M
	Donor Engagement	\$0.4 M
	Total	\$72.4 M



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Catholic Charities of the Roman Catholic Diocese of Syracuse, N.Y.

Michael F. Melara, *Chief Executive Officer*
1654 West Onondaga Street, Syracuse, New York 13204
315-424-1800 • www.ccsyrdio.org

Broome County

Lori Accardi, *Executive Director, Retired*
Tonya Brown, *Executive Director*
232 Main Street, Binghamton, NY 13905
607-729-9166 • www.catholiccharitiesbc.org

Oneida/Madison County

Jack Callaghan, *Executive Director*
1408 Genesee Street, Utica, NY 13502
315-801-7000 • www.catholiccharitiesom.org

Chenango County

Robin Cotter, *Executive Director*
3 O'Hara Drive, Norwich, NY 13815
607-334-8244 • www.ccofcc.com

Onondaga County

Michael F. Melara, *Executive Director*
1654 West Onondaga Street, Syracuse, NY 13204
315-424-1800 • www.ccoc.us

Cortland County

Timothy Lockwood, *Executive Director*
33-35 Central Avenue, Cortland, NY 13045
607-756-5992 • www.ccocc.org

Oswego County

Mary-Margaret Pekow, *Executive Director*
808 West Broadway, Fulton, NY 13069
315-598-3980 • www.ccoswego.com



1654 West Onondaga Street, Syracuse, New York 13204

 **315-424-1800**  **www.ccsyrdio.org**

To learn more about our programs and services or to make a donation, go to **www.ccsyrdio.org**



MISSION STATEMENT

Catholic Charities of the Roman Catholic Diocese of Syracuse is dedicated to caring for those in need while promoting human development, collaboration, and the elimination of poverty and injustice. We strive to empower those served to transform their lives in the spirit of God's love and compassion.