

Annual Report 2024



Catholic Charities
DIOCESE OF SYRACUSE



“ They also will answer, ‘Lord, when did we see you hungry or thirsty or a stranger or needing clothes or sick or in prison, and did not help you?’

He will reply, ‘Truly I tell you, whatever you did not do for one of the least of these, you did not do for me.’

”

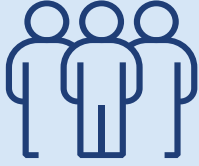
- Matthew 25:44-45



Catholic Charities
DIOCESE OF SYRACUSE

Those We Serve

Individuals Served



104,624

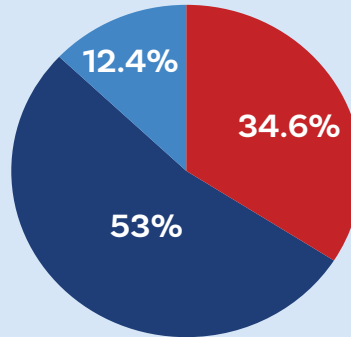
Including



639

Veterans Served

Age



Youth (Under 18)



Adults (18-64)



Seniors (65+)

Service Providers

1,084

Employees

258

Volunteers



121 Parishes in the Diocese Partner With Us

85,790 Served

Meet basic needs and close emergency financial gaps

86,868 Served

Increase access to nutritious food

7,041 Served

Increase access to stable, affordable housing

6,278 Served

Prevent/end homelessness or reduce harm for people experiencing homelessness

13,305 Served

Increase access to healthcare and improve physical and mental well-being

4,819 Served

Welcome and integrate immigrants, refugees, and asylees

15,924 Served

Facilitate recovery or reduce harm from addiction and serious mental illness

7,292 Served

Cultivate children's emotional and intellectual development

9,302 Served

Promote strong family functioning

3,593 Served

Improve quality of life for individuals with physical and neurodevelopmental disabilities

Bishop Lucia's Message

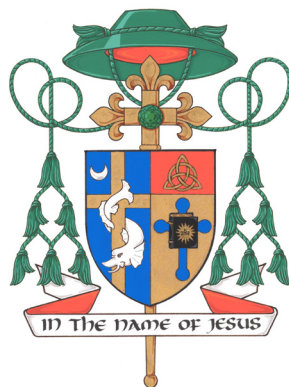


Dear Sisters and Brothers in Christ,

There are good works accomplished each day in the many ministries that Catholic Charities provides, be it through the food pantries, warming centers, refugee services, emergency assistance, elderly programming and services, parent education, family services, and so many other programs. Although this year has seen some monumental challenges, the care in which our Catholic Charities leadership and their teams embrace the responsibility to ensure that “every human being has a right to life, a right to religious freedom, and right to have access to those things required for human decency” (*Forming Consciences/or Faithful Citizenship* 2023) is evident in the work they do every day.

All of this is made possible by the remarkable kindness of the benefactors that contribute so generously to Catholic Charities throughout our seven counties that make up the Diocese of Syracuse. Thank you to all who have supported and continue to support this important work with your time, talent, and treasure. It is through your continued generosity and the wonderful work that is done each day that we see Jesus in our midst.

Be assured of my prayers and please continue to pray for all who seek to serve their neighbor in the Diocese of Syracuse. May God's grace and peace be with you.



In the Name of Jesus,

Most Reverend Douglas J. Lucia
Bishop of Syracuse

Chief Executive Officer's Message



Dear Friends:

As we consider 2024 and all of the issues that confronted Catholic Charities this year, the dramatic increase in homelessness across our Diocese takes precedence. Homelessness is an “equal opportunity” challenge and can be found in every community, large and small, that we serve. As the number of homeless individuals increases, so does our response to address this emerging need. In addition to traditional shelters, Catholic Charities has been busy opening warming centers, expanding housing programs, fortifying emergency services, and developing innovative approaches, like tiny homes initiatives, to provide

for the most basic need: shelter.

In several communities, we have seen an increase of over 50% in homelessness since 2019. While the numbers are on the rise, affordable housing is essentially non-existent. The combination of these two factors leads to hundreds, if not thousands, of housing-vulnerable people in our Diocese.

There is no simple solution to homelessness. The underlying issues are multidimensional and varied. What we do know is that no real change can occur until we provide homeless individuals with the basics: food, clothing, and a place where they “belong” and experience hospitality and compassion. That is where Catholic Charities comes in, serving the most vulnerable members of our community.

Please consider the needs of all the people we serve at Catholic Charities. Keep them in your thoughts and prayers. Rest assured, as a faithful friend of Catholic Charities, you are in mine.

Sincerely,

A handwritten signature in black ink that reads "Michael F. Melara". The signature is fluid and cursive, with a long horizontal line extending from the end.

Michael F. Melara
Chief Executive Officer

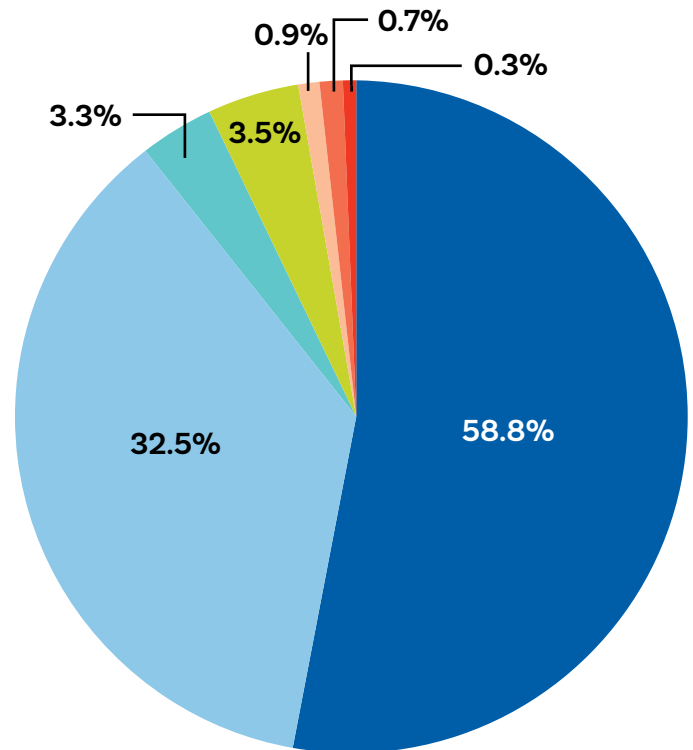
2024 Financial Summary

From audited financial statements for the year ended December 31, 2024, excluding non-cash depreciation expense

(in millions)

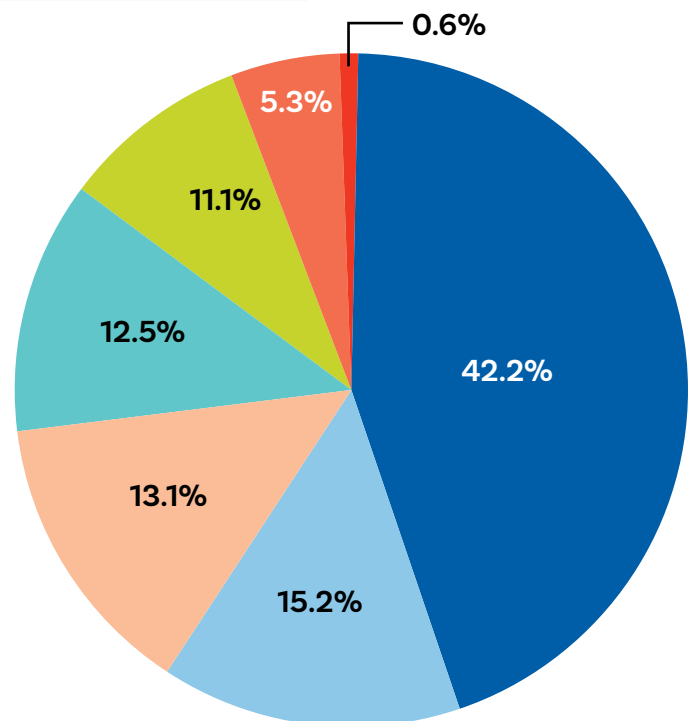
OPERATING SUPPORT

Government Funding	\$47.0 M
Program Service Fees	\$26.0 M
Management, Rental & Investment	\$2.8 M
Contributions, Bequests & In-Kind Donations	\$2.6 M
United Way	\$0.7 M
Diocesan Support	\$0.5 M
Special Events	\$0.2 M
Total	\$80.0 M



OPERATING EXPENSES

Residential Services	\$33.4 M
Mental Health Services	\$12.0 M
Children & Family Services	\$9.9 M
Administrative Services	\$8.8 M
Refugee Services	\$10.4 M
Other Program Services	\$4.2 M
Donor Engagement	\$0.5 M
Total	\$79.2 M



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Executive Team

Michael F. Melara, *Chief Executive Officer*

Tia R. Sales, *Chief Human Resources Officer*

Lindsay M. Cronkright, *Chief Financial Officer*

Catherine J. Willson, *Executive Assistant*

1654 West Onondaga Street, Syracuse, NY 13204
315-424-1800 • www.ccsyrdio.org

County Leadership

Broome

Tonya Brown, *Executive Director*
232 Main Street, Binghamton, NY 13905
607-729-9166 • www.catholiccharitiesbc.org

Oneida/Madison

Jack Callaghan, *Executive Director*
1408 Genesee Street, Utica, NY 13502
315-801-7000 • www.catholiccharitiesom.org

Chenango

Robin Cotter, *Executive Director*
3 O'Hara Drive, Norwich, NY 13815
607-334-8244 • www.ccofcc.com

Onondaga

Michael F. Melara, *Executive Director*
1654 West Onondaga Street, Syracuse, NY 13204
315-424-1800 • www.ccoc.us

Cortland

Timothy Lockwood, *Executive Director*
33-35 Central Avenue, Cortland, NY 13045
607-756-5992 • www.ccocc.org

Oswego

Mary-Margaret Pekow, *Executive Director*
808 West Broadway, Fulton, NY 13069
315-598-3980 • www.ccoswego.com



1654 West Onondaga Street, Syracuse, New York 13204



315-424-1800



www.ccsyrdio.org

To learn more about our programs and services or to
make a donation, visit



MISSION STATEMENT

Catholic Charities of the Roman Catholic Diocese of Syracuse is dedicated to caring for those in need while promoting human development, collaboration, and the elimination of poverty and injustice. We strive to empower those served to transform their lives in the spirit of God's love and compassion.