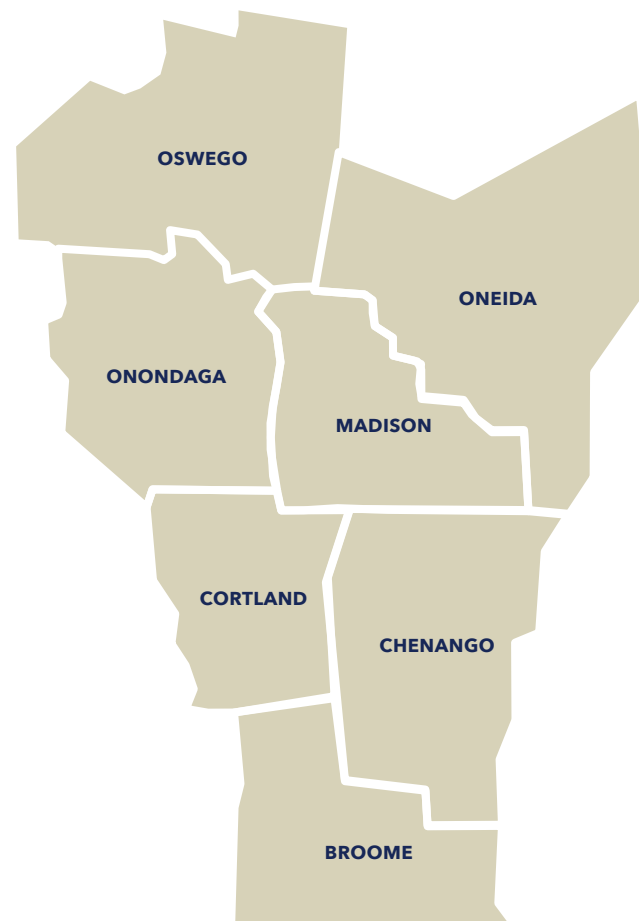


## MISSION STATEMENT

*Catholic Charities of the Roman Catholic Diocese of Syracuse is dedicated to caring for those in need while promoting human development, collaboration, and the elimination of poverty and injustice. We strive to empower those served to transform their lives in the spirit of God's love and compassion.*



**1654 West Onondaga Street, Syracuse, New York 13204**  
**315-424-1800 • [www.ccsyrdio.org](http://www.ccsyrdio.org)**

To learn more about our programs and services or  
to make a donation, go to [www.ccsyrdio.org](http://www.ccsyrdio.org).

Like us on Facebook.



*Creating Hope, Transforming Lives*



**2020**  
**ANNUAL**  
**REPORT**



***"YOU MUST DO THE THING  
YOU THINK YOU CANNOT DO."***

—ELEANOR ROOSEVELT

## CORPORATE BOARD OF TRUSTEES 2019-2020



**Chair:** Frances Lanigan  
**Vice Chair:** Julian Modesti  
**Treasurer:** Carl J. Speicher  
**Secretary:** Carol Clarke

### **BROOME**

Mark Liscia  
Rosemary Mirabito  
Carl J. Speicher

### **CHENANGO**

Steven G. Natoli  
Mike Paino  
Grayson Stevens

### **CORTLAND**

Kate Alm  
Carol Clarke  
Paul Phelps

### **ONEIDA/MADISON**

Margaret Gallaway  
Randolph Grant  
William Nicholson

### **ONONDAGA**

Ryan McDermott  
Julian Modesti  
Mark Pitonzo

### **OSWEGO**

Stephanie Davis  
Paul Foster  
Frances Lanigan

## **Catholic Charities of the Roman Catholic Diocese of Syracuse, NY, Inc.**

Michael F. Melara, Chief Executive Officer  
1654 West Onondaga Street, Syracuse, New York 13204  
315-424-1800 • [www.ccsyrdio.org](http://www.ccsyrdio.org)

### **BROOME COUNTY**

Lori Accardi, Executive Director  
232 Main Street, Binghamton, NY 13905  
607-729-9166 • [www.catholiccharitiesbc.org](http://www.catholiccharitiesbc.org)

### **ONEIDA/MADISON COUNTY**

Jack Callaghan, Interim Executive Director  
1408 Genesee Street, Utica, NY 13502  
315-801-7000 • [www.catholiccharitiesom.org](http://www.catholiccharitiesom.org)

### **CHENANGO COUNTY**

Robin Cotter, Executive Director  
3 O'Hara Drive, Norwich, NY 13815  
607-334-8244 • [www.ccofcc.com](http://www.ccofcc.com)

### **ONONDAGA COUNTY**

Michael F. Melara, Executive Director  
1654 West Onondaga Street, Syracuse, NY 13204  
315-424-1800 • [www.ccoc.us](http://www.ccoc.us)

### **CORTLAND COUNTY**

Timothy Lockwood, Executive Director  
33-35 Central Avenue, Cortland, NY 13045  
607-756-5992 • [www.ccocc.org](http://www.ccocc.org)

### **OSWEGO COUNTY**

Mary-Margaret Pekow, Executive Director  
808 West Broadway, Fulton, NY 13069  
315-598-3980 • [www.ccoswego.com](http://www.ccoswego.com)

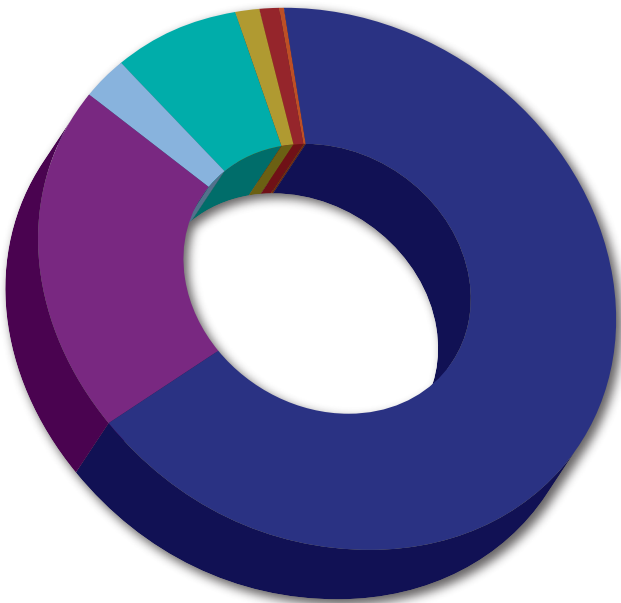


ANNUAL FINANCIAL REPORT FISCAL YEAR:  
JANUARY-DECEMBER 2020

REVENUE

Government Funding	\$41,623,939
Program Service Fees	\$13,078,530
Investment & Management	\$1,772,097
Bequests & Contributions	\$4,734,075
United Way	\$918,910
Diocesan Support	\$765,014
Special Events	\$7,651

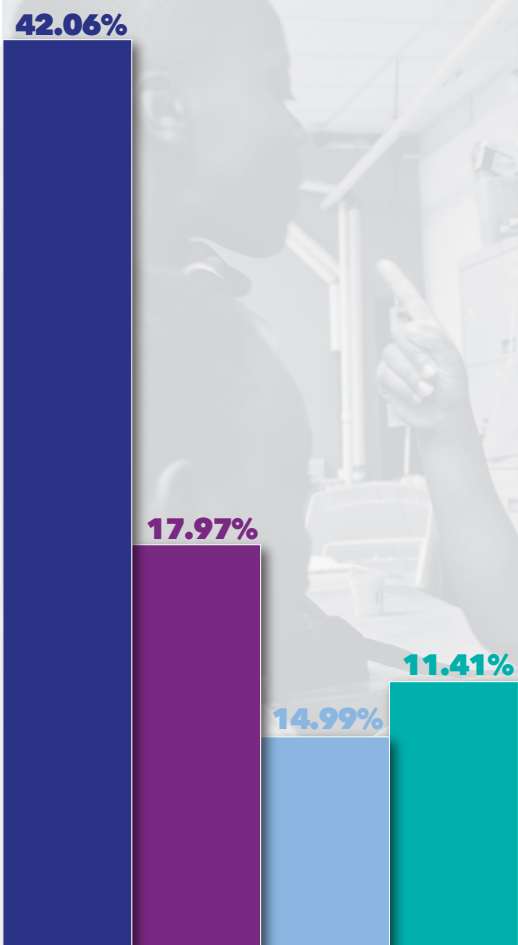
TOTAL: \$62,900,216



EXPENDITURES

Residential Services	\$27,693,754
Mental Health Services	\$11,829,678
Children & Family Services	\$9,872,004
Administrative Services	\$7,514,491
Refugee Services	\$2,701,048
Emergency Services	\$1,513,146
Other Indirect Services	\$3,176,406
Employment & Training Services	\$590,408
Fundraising	\$567,916
Elderly Services	\$388,720

TOTAL: \$65,847,571



*“The generous contributions of time, talent and treasure of the Catholic Charities community is living our Lord's commission to each of us.”*

BISHOP'S MESSAGE

Dear Friends in Christ,

In my pastoral letter, *In the Name of Jesus*, that was released earlier this year I reflected on the letter from James in which he asks “What good is it, my brothers and sisters, if someone claims to have faith but has no deeds? Can such faith save them? Suppose a brother or a sister is without clothes and daily food. If one of you says to them, Go in peace; keep warm and well fed, but does nothing about their physical needs, what good is it? In the same way, faith by itself if it is not accompanied by action, is dead.” (Jas 2:14-17)

As living temples of God's love, we are challenged to “love one another as I have loved you” (Jn 13:34). This call is one that is lived out in our words, and even more so in our deeds. We are continually called to examine how we care for these holy temples of God's love that are present to us in one another. It is through the many ministries of Catholic Charities that each of God's temples are encountered in their need and with the dignity and compassion they inherently deserve.

The generous contributions of time, talent and treasure of the Catholic Charities community is living our Lord's commission to each of us. It is by your commitment and generosity that these good works can be accomplished. This report shares with you the accomplishments of the past year and with it the fruits of these labors.

Be assured of my continued gratitude for your spiritual and financial participation. I assure you of my prayers and may you and I continue to live each day in the Name of Jesus.



Gratefully yours in Christ,  
*+ Douglas J. Lucia*  
Most Reverend Douglas J. Lucia  
Bishop of Syracuse





*"Catholic Charities is forever tied to the people we serve, regardless of the circumstances, just as Christ is forever tied to each one of us."*

## CHIEF EXECUTIVE OFFICER'S MESSAGE

Dear Friends,

As we consider 2020, there is a temptation to describe the impact that a certain virus has had on all of our lives. Borrowing from Harry Potter, I'm going to refer to this virus as "the virus that shall not be named." Why? Because like so many of you reading this report, I am not willing to define an entire year of my life or the life of Catholic Charities in terms of a virus. Yes, "the virus that shall not be named" has had a devastating impact on so many of us. But it does not own us or our identity. If anything, "the virus that shall not be named" reminds me of our sacred duty to be loving and kind to each other and to people in need.

In 2020, Catholic Charities of the Roman Catholic Diocese of Syracuse, NY served a record number of individuals in our food pantries, emergency programs, residential services, and case management services. We answered the call of those who are in greatest need. We stayed connected to the people we serve in the midst of the pandemic. We never gave up or gave in to "the virus that shall not be named."

Before there was a pandemic, there was Catholic Charities serving the members of our community who are most vulnerable, and after the pandemic hit, the same is true. Catholic Charities is forever tied to the people we serve, regardless of the circumstances, just as Christ is forever tied to each one of us.

A special thanks to our Board of Trustees and all of our Catholic Charities staff for their hard work and dedication to the people we serve.

God bless,

Michael F. Melara  
Chief Executive Officer

## SERVICES PROVIDED

Catholic Charities of the Diocese of Syracuse Provided Services to  
**96,473 Individuals**

**28,217** Youth Under 18

**47,826** Adults 18-64

**6,130** Seniors 65+

**480** Veterans

### EDUCATION & ENRICHMENT PROGRAMS

**19,700** Served



### PREPARED FOOD PROGRAMS

**53,064**

Clients Served in the Food Pantry

**4,596**

Summer Lunch Meals Served

**21,930**

Meal Served in the Child & Adult Care Food Program

**1,216,884**

Pounds of Food Provided

### VOLUNTEERS

**285**

Total Number of Volunteers

**13,656**

Total Number of Volunteer Hours

### SHELTER

**143,977**

Shelter beds for homeless

**953** Permanent supportive housing placements for formerly homeless

**825** People received rental assistance to stay in their homes

### OUR CLIENTS

**8,419**

Received Public Assistance

**55,573**

Living Below the Poverty Level